MATRIX WARRANTY

10 Year Limited Wear

Carpet will not wear more than 10% of their surface pile weight from abrasive wear. “Abrasive wear” means fiber loss from the carpet through normal abrasion, not crushing or flattering of the carpet pile in any area, nor staining, soiling, fading, or change in carpet appearance, nor fiber loss due to abnormal usage of the carpet.

10 Year Soil Resistance

The manufacturer warrants that the surface pile of this carpet will resist stains from substances typically found in offices during the listed warranty years following installation of the carpet, provided that the carpet is properly installed and maintained indoors according to CRI recommendations . A stain is defined as an irreversible localized color change rated less than 3.0 on the AATCC Gray Scale for Evaluating Staining (1.0 = more change; 5.0 = less change).

What Is Not Covered

This warranty excludes any damage or residual stains caused by non-food and non-beverage substances in addition to foods and beverages that contain strongly colored natural disperse dyes as found, for example, in mustard, coffee, herbal tea, red wine and hot beverages, as well as substances which destroy or change the color of carpets such as bleaches, acne medications, drain cleaners, plant food, vomit, urine and feces.

Limited Lifetime Stain Resistance

The surface pile of the carpet will resist stains from any food and beverage substances from the date of the original installation with proper installation and care.

What Is Not Covered

This warranty excludes stains from substances such as bleaches, caustic chemicals, insecticides, paints, string dyes, acids, oil-based substances and vomit.

Limited Lifetime Color Fastness

The manufacturer warrants that Olefin carpet broadloom will not show a significant color change during this time as tested by BS ISO 10361: Test Method B:2000.

What Is Not Covered

The warranty excludes color change due to direct or advanced exposure to sunlight.

Limitations

This warranty does not cover burns, cuts, pulls, tears or any other damage caused by improper cleaning agents or methods. As long as the carpet has been installed in accordance with the manufacturer installation methods, we will offer to repair, offer an allowance, or offer a credit to cover the cost of repair or material only to the affected area. The credit will apply to new carpets of the same or equivalent quality and will be passed to your retailer.

The manufacturer does not warrant carpet placed in areas where extreme points loads are sustained for pro-

longed periods of time, problems or loss caused by carpet placed under damaged castor chairs wheel, use on stairs not fitted with a commercial nosing, misuse, improper maintenance, flood/excessive moisture, excessive alkalinity. The manufacturer liability is limited to repair or replacements as stated herein. Moisture and PH testing are not the responsibility of the manufacturer and any related issues to moisture and ph. testing are specifically excluded from the warranty.

Products containing antimicrobial are warranted to maintain antimicrobial effectiveness, and products constructed of 100% solution dyed nylon yarns are warranted against excessive color loss due to normal exposure to indoor light.

This warranty shall be void if products are not handled, installed and maintained as per the manufacturer installation guide. This warranty does not cover any problems or damages related to the use of nonrecommended adhesives.

The manufacturer will not be liable for any incidental, indirect, special or consequential damages in any case.

Should it be necessary to replace the carpet, the manufacturer will not be responsible for the expense of removal of furniture, partitions, temporary walls, and the like which are located on, above, or around the carpet installation; these expenses shall be borne by the owner.

Warranty claims must be made in writing to Abraham Linc or your retailer within a reasonable time from the discovery of the claimed warranted defect, but in any event, must be received no more than ninety (90) days from the time the claimed defect was discovered. Following receipt of a claim, your retailer's representative will visit the site to determine whether the identified issue is one that is covered by this warranty.